Register of Damage for Ukraine: Outreach Activities in Ukraine

Periodic Review for January–April 2026

With the aim of providing information about events and activities conducted within the framework of its outreach activities, the Register of Damage for Ukraine (the Register) has launched a series of periodic reviews. This third review covers the period from January to April 2026.

KEY EVENTS AND RESULTS OF THE REGISTER'S OUTREACH ACTIVITIES

During the first four months of 2026, the Register participated in 92 outreach events, of which 41 were organised directly by the Register's team in Ukraine in various formats, including a forum, a round table, thematic sessions, offline and online meetings and webinars. A further 51 events were organised at the initiative of partners and through cooperation with them. Those events provided an opportunity for representatives of the Register to present its work related to the Register's activities and submission of claims, to continue expanding the geographical scope of its outreach activities and to strengthen cooperation with professional communities.

PARTNERSHIP AND INSTITUTIONAL COOPERATION: INTERNATIONAL AND NATIONAL DIMENSIONS

Joining efforts for justice and compensation for damage

On 19 March 2026 a forum «Supporting Affected Individuals on the Path to Compensation of War Damage», organised by the Register of Damage for Ukraine, was held in Kyiv. The event became one of the key activities of early 2026, bringing together more than 100 representatives of international institutions, the donor community and civil society organisations (CSOs) that are members of the Register's Coordination Platform.

Forum participants discussed the key challenges faced by individuals affected by the war, as well as ways to address them through stronger coordination and resource mobilisation. Civil society organisations presented their practical experience in assisting claimants with submission of claims to the Register and emphasised the need to secure sustainable resources for the further development of this work. During the thematic sessions «Knowledge and Information Sharing», «Documentation and Advocacy» and «Practical Assistance and Capacity Building» participants discussed claimants' main needs in accessing the compensation mechanism.

Targeted assistance is often required by older persons, persons with disabilities and residents of frontline areas, who may have limited access to the internet or insufficient digital literacy.

Together with the forum participants, the Register emphasised that stronger partnerships between donors and civil society will make it possible to scale up assistance and enhance the inclusiveness of the Register, since the right to justice must be accessible to everyone, regardless of their place of residence or life circumstances. More information about the event is available here.

Collaboration within the Coordination Platform

The quarterly meetings of the Coordination Platform reflect the consistent deepening of cooperation between the Register and civil society organisations: from familiarisation with the mandate to professional discussions of legal and technical aspects. The Platform serves as an effective feedback mechanism, enabling the practical field experience of participants working directly with affected individuals to be transformed into substantive consultations with national stakeholders in order to improve the process of informing claimants about the Register's tasks and the submission of claims.

On 4 February 2026, within the framework of the Coordination Platform, the Register held a technical meeting aimed to discussing practical issues related to the technical solutions used in the process of submitting claims to the Register through Diia, the Unified State Web Portal of Electronic Services. The meeting was attended by representatives of the Ministry of Digital Transformation, the Diia Web Portal, the Office of the Ukrainian Parliament Commissioner for Human Rights, as well as a number of CSOs which are active members of the Coordination Platform: the Danish Refugee Council, the Norwegian Refugee Council, the Right to Protection Charitable Foundation, NGO «The Tenth of April», NGO «Step» and NGO «Ya – Mariupol».

Questionnaire on operational presence of CSOs

Registration form

Organisations can join the Coordination Platform by sending an email to the Register and completing a Questionnaire on operational presence of CSOs, as well as the registration form designating a focal point for interaction with the Platform.

Focus on affected communities

In January-February 2026 the Register's team conducted a series of thematic webinars providing an overview of claims categories related to material damage and loss of immovable property of individuals, in particular A3.1, A3.2, A3.3 and A3.6. Around 700 representatives of local executive authorities, local self-government bodies and military administrations took part in these events.

Particular attention was paid to engaging specialists responsible for the registration, inspection and recording of destruction of, and damage to, property in Donetsk, Zaporizhzhia, Luhansk, Sumy, Kharkiv, Kherson and Chernihiv regions. The choice of

topics and content of the events was not accidental, as the submission of claims to the Register in categories concerning loss of housing and damage or destruction of property remains an important focus for frontline communities.

In addition, on 23 April 2026 the Register's team, together with representatives of the project «Strengthening Multilevel Governance and Local Democracy to Support Ukraine's Recovery», implemented by the Centre of Expertise for Multilevel Governance at the Congress of Local and Regional Authorities of the Council of Europe under the Council of Europe Action Plan for Ukraine «Resilience, Recovery and Reconstruction» for 2023–2026, organised the online meeting «Turning Justice into Accountability through the Register of Damage». The event brought together representatives of 470 local self-government bodies. During the meeting, particular attention was paid to the Register's work and to discussion of cooperation with such bodies and specialised associations in raising awareness among community residents and advising them on the right to compensation within the framework of the international compensation mechanism.

Furthermore, as part of the Community Recovery School, held within the framework of the Council of Europe Action Plan for Ukraine for 2023-2026, representatives of the Register delivered a module entitled «Demand for Justice». During the lively discussion, the participants, mostly representing authorities from frontline areas, repeatedly emphasised that by documenting destruction now and submitting claims to the Register of Damage, communities can help build the evidentiary basis needed to support the possibility of receiving compensation in the future.

Professional dialogue between the Register and the judiciary

On 24 February 2026, the fourth anniversary of the full-scale invasion, which marked the starting point of the resilience of the Ukrainian people, a round table entitled «Compensation for Damage Caused by the War: International and National Aspects» was held in Kyiv with the participation of Mr Markiyan Kliuchkovskyi, the Register's Executive Director. The event, held in a hybrid format, brought together more than 100 participants, including representatives of the Register, the Council of Europe Office in Ukraine, the Supreme Court, the National School of Judges of Ukraine, as well as judges and judicial assistants from courts of various instances.

The key objective of the meeting was to deepen the awareness of the judicial community about the future international compensation mechanism for Ukraine, the mandate of the Register, the opened claims categories and the procedure for submitting, processing and recording claims in the Register.

Participants of the round table also discussed national case-law in cases concerning war-related damage and noted that, despite the different legal nature and functions of national courts and the international Register of Damage for Ukraine, they are united by a common mission: the restoration of justice for Ukraine and for every affected person.

Expanding cooperation with national institutions, ministries and other central authorities

In 2026 the Register continued to develop partnerships with national institutions, in particular with the **Ukrainian Parliament Commissioner for Human Rights** and his Secretariat. The Register's team regularly participates in the Commissioner's events and highly values this cooperation.

At the beginning of 2026 the Register also launched cooperation with the **Office of the Military Ombudsman**, which became an important step in disseminating information about the Register among service members, reservists, members of voluntary formations of territorial communities and members of the resistance movement. Following the working meetings, agreements were reached on joint outreach activities and the dissemination of information materials about the Register.

In March 2026, a specialised webinar was held with the **Office of the Prosecutor General of Ukraine** for prosecutors of the Department for Combating Crimes Committed in the Context of Armed Conflict. The participants were prosecutors investigating war crimes, including those related to sexual violence. Since they interact directly with affected individuals within criminal proceedings, it is extremely important for them to have an in-depth understanding of the functioning of the Register as the first stage of the international compensation mechanism.

On 19 March 2026 the Register's representatives took part in hearings of the **Committee of the Verkhovna Rada of Ukraine on Social Policy and Protection of Veterans' Rights**, dedicated to the implementation of Law No. 4071-IX on the recording of damage caused to citizens' non-property rights.

Following the hearings, the Committee approved recommendations for the Cabinet of Ministers of Ukraine aimed at strengthening institutional cooperation with the Register and ensuring systematic public information activities. In particular, the need was emphasised to publish and periodically update information on the possibility and procedure for submitting claims to the Register in order to build an evidentiary basis for future compensation.

It is worth emphasising that the systematic nature of cooperation between the Register and the **Government of Ukraine** is evidenced by the Government Priority Action Plan for 2026, approved by the Cabinet of Ministers of Ukraine on 30 March 2026 by Order No. 306-r. According to the Plan, within the implementation of the operational objective «Sanctions Policy and International Responsibility», the Ministry of Justice of Ukraine, with the participation of the Register, is to conduct at least ten information events aimed at raising claimants' awareness of the submission of claims to the Register. The inclusion of activities to inform the public about the Register in government strategic planning documents underlines the understanding, at the level of the Cabinet of Ministers of Ukraine, of the importance of outreach on the Register as the first step of the international compensation mechanism for Ukraine, which will contribute to proper compensation for war-related damage.

In addition, in coordination with, and with the support of, the **Ministry of Health of Ukraine**, the Register conducted a webinar in January 2026 for managers of healthcare facilities in the city of Kyiv.

Furthermore, working meetings between the Register and the leadership of the **Notary Chamber of Ukraine** in February-March 2026 set the direction for further deepening of cooperation. The parties focused on involvement of the professional notarial community in providing free consultations in connection with the submission of claims to the Register. In April, this initiative took on a practical dimension: the relevant subsection, «Assistance from Notaries», was published in the «Outreach» section of the Register's website. It lists notaries who can provide information support or advice on the procedure and specific features of submitting claims to the Register free of charge.

Dialogue with business: towards the opening of claims categories for legal entities

In January-March 2026 the Register held a number of working meetings with **Members of Parliament of Ukraine** dealing with issues of support for persons affected by the war, in particular internally displaced persons, as well as relocated and affected businesses, including those in frontline communities. The main focus was on developing effective avenues for cooperation with the Register, in particular through the potential of specialised associations and CSOs, whereby such associations may become partners in informing the public and disseminating materials about the Register.

On 18 March 2026, with the participation of Mr Markiyan Kliuchkovskyi, an information meeting was held in Kyiv with representatives of leading business associations, as well as the leadership of the Association of Frontline Cities and Communities of Ukraine, the Ukrainian Agri Council and the Ukrainian Chamber of Commerce and Industry. The meeting was dedicated to discussing current issues relating to the recording of damage caused to businesses in the Register.

The Register also began actively participating, at the invitation of regional state administrations, in regional meetings with businesses organised within the **National Platform «Dialogue between Government and Business»**, established on the initiative of the President of Ukraine to discuss issues concerning business entities.

These meetings are particularly relevant in view of the Register's opening, in April, of the first claims categories for businesses and the State of Ukraine concerning compensation for damage, loss and injury: B1.1, B1.2, C1.1 and C1.2 (damage or destruction of infrastructure) and C3.1 (damage, destruction or loss of assets). They are also relevant in light of the opening, shortly before that, in March, of claims category A3.5 concerning loss of an individual enterprise.

Do you need assistance in submitting a claim to the Register?

We would like to remind you that the «Outreach» section of the Register's website has been updated and now brings together many useful materials and resources. Recently, the Register expanded the list of information materials, including for the already mentioned category A3.5, Loss of Individual Enterprise, as well as for claims category A1.2, Involuntary Displacement Outside of Ukraine, which was launched in February 2026.

There you will also find a list of assistance providers offering free advice to affected persons on the submission of claims to the Register, including partner organisations of the Coordination Platform, as well as notaries who have expressed their willingness to provide information and advice to citizens.