

Submitting a Claim to the Register of Damage for Ukraine

Claim Category A3.1 Damage or Destruction of Residential Immovable Property

1	Who can submit a claim? If your home in Ukraine has been damaged or destroyed on or after 24 February 2022 due to Russian aggression, you are entitled to submit a claim for compensation. It doesn't matter whether you live in Kyiv, Lviv, Donetsk or Simferopol. Please note that only the homeowner can submit a claim.
2	Where to start? How to submit a claim? You can submit your claim through the Diia web portal. In Diia, you will have access to the claim form that you will need to fill out. It is designed to be simple and easy to navigate.
3	What information do I need to enter? You will need to fill in information about yourself, your home, ownership, and the cause and nature of the damage or destruction. If you have it, you should also include information about the value of your home or how much you spent on restoring it.
4	Where to get all this information? Diia will draw a lot of information from other registers and databases on its own and you can see it in Diia. You will also be able to provide additional information and evidence such as documents, photos, reports, etc. Every piece of evidence is important.
5	Review, confirm, send Double-check everything: before submitting your claim, make sure all your information and evidence is accurate and complete. Click the "Submit" button and your claim will be submitted. In Diia, you can check its status, supplement the claim if you have new information or evidence, or withdraw the claim.
6	What's next? When will my claim be processed? When can I expect a payment? After the submission, the Register will check whether your claim meets all the eligibility criteria, and if so, the Register's Board will decide whether to record your claim in the Register. It will take some time - there will be a lot of claims. It should also be recalled that the Register will not review your claim on the merits and will not award compensation - this is the task of a future "compensation mechanism", which is yet to be established.
7	Stay updated All notifications about your claim, including status updates, will be sent via the Diia web portal, so check and update your profile on Diia. Also, visit the RD4U website and social media accounts for more information.

About the Register of Damage for Ukraine (RD4U)

Established within the framework of the Council of Europe in response to United Nations General Assembly Resolution A/RES/ES-11/5, the Register of Damage for Ukraine (RD4U) represents a significant international effort to hold Russia accountable for its aggression and is a first step towards creating a mechanism to ensure justice and compensation. Forty-three states and the European Union have already joined the Register. RD4U is mandated to record claims in digital form for damage, loss, or injury inflicted by Russia's aggression against Ukraine. RD4U has its headquarters in The Hague (Netherlands) and an office in Kyiv (Ukraine).

Website: www.RD4U.claims | Social media: [X \(Twitter\)](#) - [Facebook](#) - [LinkedIn](#) - [YouTube](#)

