

The Register says it will start working in stages. What does this mean?

The Register of Damage for Ukraine is a complex digital platform, and it takes time to build it. That is why the Register is being opened gradually, initially for one category of damage and with some limitations in terms of functionality. In the coming weeks and months, the Register will have new features - and we will ensure to keep you informed.



What we have now



You can submit a claim in one of the approved categories – A3.1 – Damage and destruction of residential immovable property.



A claim for destruction of housing can now be submitted by those who have used the eRecovery programme and have an Act of inspection from the local authorities.



The housing for which you can submit a claim must be located in the areas where the eRecovery programme is active.



Only owners of property can submit a claim in this category, and ownership must be registered in the State Register of Property Rights. If the ownership of your property is not registered, you should contact a state registrar or notary, or register it through Diia, if available in your region.



Claims can be submitted through Diia mobile application.



Only adults can submit claims.



Claims can only be submitted personally by claimants.



Only Ukrainian nationals can submit claims.



Claims can be submitted in Ukrainian.



What's coming in the near future

The Register plans to open the possibility of submitting claims in all categories within a year, and many of them within a few months. These include loss of life and injury, torture and sexual violence, deportation and displacement, etc.



In a few weeks, all owners of damaged or destroyed housing will be able to submit a claim.



Very soon, you will be able to submit a claim with respect to housing located in the internationally recognised territory of Ukraine, including in Luhansk, Donetsk, Mariupol or Simferopol.



If for some reason it is not possible to register ownership of your property– the owners will be able to submit a claim if they submit evidence of the refusal to register ownership of their property and prove ownership in another way.



In a few weeks there will be a possibility to submit a claim via- the Diia web portal - www.diia.gov.ua. And for those who cannot use Diia, there will be a system to submit claims to the Register, you will be informed accordingly.



Soon, parents or guardians will be able to file claims on behalf of minors.



Soon, you will be able to appoint a representative - a relative, friend or lawyer – to submit a claim on your behalf.



The Register is working on introducing the possibility of submitting claims by nationals of other States who own residential immovable property in Ukraine.



Soon you will be able to submit your claim in English.